

STI Performance Objectives 2023

UAB Elektroniniu mokejimu agentura

Performance criteria	Weight	Performance objective	Implementation
Financial targets	40%	Adjusted EBITDA	100%
Strategic projects or their key milestones	50%	No first-level observations identified during the AML prevention measures audit, and no impact measures applied by the Bank of Lithuania and the State Data Protection Inspectorate (15%)	100%
		Efficiency in payments distribution and international sanctions processes (measured in hours per month) (15%)	100%
		Number of partners on behalf of which e.ignitis.lt receives payments (20%)	100%
Service quality	10%	NPS, measured in the payment segment (monthly assessment average)	100%
Total			100%