

STI Performance Objectives 2024

UAB Elektroniniu mokejimu agentura

Performance criteria	Weight	Performance objective	Implementation
Financial targets	30%	Adjusted EBITDA	92%
Strategic projects or their key milestones	40%	Number of payments to other suppliers (20%)	96%
		Timely implementation of strategic initiatives within the planned scope (20%)	100%
Service quality	10%	NPS, measured in the payment segment (monthly assessment average)	100%
Sustainability targets	20%	No first-level observations were identified during the AML/CTF prevention measures audit, and the Bank of Lithuania and the State Data Protection Inspectorate did not apply the enforcement measures	100%
		Total	97%